



Privacy Policy & Data Protection

Privacy Policy

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Preamble

We respect and protect the privacy of all users who use our services. To provide you with more accurate and personalized services, we will use and disclose your personal information. This Privacy Policy is to describe what information we collect, use, store, and how we disclose, process and protect them as well as your choice of accessing, updating, controlling your information we provided. Please read carefully before using our services and as instructed by Privacy Policy, make your own choice if necessary. By accessing or using our services, you signify that you have read, understand and agree to our collection, storage, use and disclosure of your information as described in this Privacy Policy.

Scope

This Privacy Policy applies to all services we provide, excluding some specific services, which will be governed together with supplementary policies or notices. Such supplementary policies consist part of Privacy Policy. If there is any inconsistency, the supplementary ones shall prevail.

Except as otherwise expressly stated in this Privacy Policy, this Privacy Policy does not apply to situations where a third party independently provides services to you through our services, such as websites that may include the services we offer or in other sites that have a link to our services. Please note that if you use such third-party products and/or services and provide your personal information, your information will be handled in compliance with that third party's privacy statement or similar policies. We take no responsibility when your information is misused or improperly disclosed in such occasions.

To provide better and personalized services, you agree for us to collect the following information:

1. The information you provide us

We may record information that you provide, form or retain while using our services. You have the right to choose not to provide, but this will result in the fact that you may not be able to use a particular service or feature or unable to achieve the intended effect.

2. The information arises while using our services

We may collect the information while using the services, including but not limited to:

1) Device information. In order to provide better services and improve your experience, we will collect device attribute information (such as hardware model, unique device identifier, network device hardware address MAC, etc.). For various information collected from your devices, we may associate them so that we can provide you with consistent services on these devices.

2) Log information. When you use this service, our server will automatically record some information.

3) Location information. When you use a location-enabled service, if you turn on the device location feature and use our location-based related services, we may collect and process information about your actual location so that you do not need to manually enter your own geography coordinates. We use related technologies for positioning. These technologies include IP addresses, GPS, and other sensors that can provide relevant information.

3. The information received from third party sites

To provide services jointly or improve the quality of our services or improve personalization of our services or other necessity, we will collect your personal and other information from affiliates, alliance members, partners, other trusted third party suppliers, service providers, and agents on your authority or in accordance with law.

About how we process your information

We process your information with the following purpose :

1. To provide or improve our service

We use the information we collect to provide or improve services provided by us, our partners, or other trusted third-party vendors, such as providing, evaluating, improving, or upgrading services; participating in market research activities related to our services, developing new services, providing customer support, etc. To improve the services, we may also analyze product usage, but these statistics will not include any of your identifiable personal information.

2. To keep in connection with you

We may also send important notifications to you, such as changes in our relevant terms, conditions and policies. Since this information is very important for you to communicate with us, it is suggested that you receive and read such information.

3. To protect your rights

We may use your information for authentication, customer service, security, fraud monitoring, credit analysis, in order to prevent, discovery, investigation of fraud, endangering the safety of illegal or breach of our agreement, policies or rules, to protect you, we, partners and other trusted third party suppliers, service providers, agents and the lawful rights and interests of the public.

4. For legal reasons

We will share your personal information, if it is necessary to access, use, retain or disclose the relevant information for legal reasons, such as:

Required by laws or mandatory government rules.

To protect you or the public's rights, property or safety as the law required.

5. Other ways as you permitted

Your rights as data subject

1. Visit and update your personal information

We will do as much as possible to ensure that you can access your personal information. If this registration information is incorrect, we will try to provide various ways to enable you to update or delete the information in the account quickly, unless we have to retain the information for legitimate reasons or business consideration. When accessing, updating, correcting, and deleting the aforementioned information, we may need your verification of identity to ensure the security of your personal information.

2. Modify, delete or remove your information

According to our terms and conditions, you have the right to modify, delete, and transfer personal data stored on our server, such as your account information. You should ensure that all the personal data submitted is accurate. We will try to maintain the accuracy and integrity of personal data and update the data in time. You have the right to visit your own personal data, exceptions may apply. If the privacy laws in some jurisdictions are different, we will abide by these laws.

The security of information

We attach great importance to the security of personal data. We will protect your personal data, preventing unauthorized access, disclosure, modification, damage, etc. We will take reasonable and feasible measures to protect your personal data.

Children's personal data

Our services are mainly for adults. Children are not allowed to create their own accounts without the consent of the parents or guardians. We only use or disclose the children's personal data when they are explicitly permitted by law, parents or guardians.

Third party supplier and their services

To ensure smooth browsing experience, you may receive content or network links from third party suppliers (hereinafter referred to as the third party) beside us and our partners. We have no control over such third parties. You can choose whether to access links, contents, and services provided by third parties. We cannot control the privacy and data protection policies of the third parties, and the third parties are not bound by this policy. Before submitting personal information to third parties, please see the privacy policy of these third parties.

How your information is transferred around the world

We will transfer information in compliance with the local law of your jurisdiction.

How privacy policy updates

We retain the right to update or modify this policy.

We will send you an individual notification (such as e-mails) to remind you of those changes.

The use of cookies

A) If you accept cookies, we will set or access cookies, so that you can login or use our platform services or functions depending on cookies. We use cookies to provide you with more personalization services.

B) You have the right to accept or refuse to use cookies. You can do that by modifying the browser settings. But if you refuse to accept cookies, you may not be able to log in or use our platform services or functions that rely on cookies.

C) This policy will be applied to all the relevant information obtained by the cookies.

Data Protection Guideline

This Guideline will explain how the software collects, uses and stores your personal information, along with the rights you are entitled to. We will use this Guideline to explain the relevant details, including the following:

- i. We will describe the types of personal information we collect and their corresponding use for you to understand how we collect specific types of personal information for a particular function, the reasons for its use and the methods of such collection.
- ii. While using some features, we will collect your personal information after obtaining your consent. For example, when you use the software's custom image function, we will access information on your local client. When you use mobile client, we will access your local album information, but we will not collect the information. Unless it is required by the relevant laws and regulations for you to provide such information, refusing to provide such information will only result in you not being able to use the specific functions relating to such information, but does not affect your normal use of other functions of this software.
- iii. At present, this software will not actively share or transfer your personal information to any third parties. When the sharing or transferring of your personal information arises in some other situation, we will obtain your prior express consent.

iv. At present, this software will not actively obtain your personal information from a third party. If there is a requirement to obtain your personal information indirectly from a third party for future business development purposes, we will clarify with you the source, type and scope of such personal information. For example, if the processing of personal information for a specific development is beyond the scope of what you originally agreed to provide to a third party, we will obtain your prior express consent before processing your personal information, and we will strictly abide by the relevant laws and regulations and require that the third party guarantees the legitimacy of the information provided.

v. You can access, correct and delete your personal information through the instructions listed in this Guideline, or you can withdraw your consent, cancel your account, report complaints and manage your privacy settings.

1.The Information We Collect

In the process of using the service, the software will, in accordance with the following ways, collect information provided by you during the use of the service or information generated by the use of the service, to provide such services to you, to optimize our services:

1.1 When you use this software's service, to ensure the normal use of our services, we will collect information such as your device model, unique identifier, IP address, MAC address, software version, network access mode & type, latitude & longitude (if supported), accelerator (gravity-activated device) and operation logs. Such information is required to provide you with this software's service and is basic information which must be collected.

1.2 When you use custom image uploading functions, we will obtain your consent prior to recording your local file resources (local album for mobile client), for the purpose of providing you with such service. Refusing to provide such information may only result in your being unable to use the above functions, but does not affect your normal use of the software's other functions. In addition, you can modify the uploaded images at any time on the client. The resources will be released once you exit this function, and it will not actively collect user information.

1.3 When you use alarm subscription functions, we will obtain your consent prior to recording your client unique characteristic value, for the purpose of providing you with such service. Refusing to provide such information may only result in your being unable to use the above functions, but does not affect your normal use of the software's other functions. In addition, you can always turn off the relevant features and clear your client unique characteristic value information within that feature.

1.4 When you use initializing device on client functions, we will obtain your consent prior to recording your Mac, IP, SN, device name, type, latitude & longitude, registration time, channel, online/offline and configuration (time zone, alarm, etc.), for the purpose of providing you with basic service of this software's platform. Refusing to provide such information may only result in your being unable to use the device online functions but does not affect your normal use of this software's other functions. In addition, after you unbind the device on the client, all the device information will be anonymous.

2.Storage of Information

2.1 Where Information is Stored

We will act in accordance with laws and regulations to store personal information collected in the legal location.

2.2 The Duration Storing Information

In general, we will only keep your personal information for the time necessary to achieve a specific purpose, for example:

In the event where we cease our products or services, we will notify you in the form of push notifications, announcements, etc., and delete your personal information or anonymize such information within a reasonable period.

3. Information Security

We strive to secure users' information to prevent information leakage, improper use, unauthorized access or disclosure.

We will use a variety of security measures to ensure the security of information within reasonable security standards.

We have set up specialized management systems, processes and organizations to ensure the security of information.

In the case of information leakage or other incidents involving information security, we will initiate contingency plans to prevent the wide spread of security incidents and inform you in the form of push notifications and announcements.

4.How We Use Information

We use the information collected to provide or improve services provided by us, our partners, and other trusted third-party vendors, service providers, and agents, such as the performance of operating products or providing services, evaluating, maintaining, improving, or upgrading services. Participate in market research activities related to our services, develop new services, provide customer support, etc.

Where we utilize your personal information beyond the scope of our collection statement or a direct or reasonable connection, we will inform you and obtain your prior express consent again before using your personal information in such situations.

5.External Parties

At present, we will not actively share or transfer your personal information to a third party. If there are other circumstances in which your personal information is to be shared or transferred, we will obtain your prior express consent.

We will not publicly disclose personal information collected by us. If we must disclose such information publicly, we will inform you of the purpose of such disclosure, type of information disclosed and the sensitive information that may be involved and obtain your prior express consent.

As our business continues to develop, we may engage in mergers, acquisitions, transfers of assets, etc. We will inform you of such circumstances and continue to protect your personal

information and require new controllers to continue to protect your personal information in accordance with the laws and regulations and the standards as strict as required by this Guideline.

6.Your Rights

During your course in using any software, to provide you with an easier way to access, change, delete your personal information while ensuring you with the right to withdraw your consent regarding the use of personal information and the right to cancel your account, we have provided you with the applicable function when designing the product. You may refer to the following operational Guideline. In addition, we have also set up a report and complaints channel, to address your feedback in a timely manner.

6.1 Access Personal Information

6.1 Access your username and other basic information, or video, image, order, device and other service information, you can access your information by tapping on related function button.

6.2 Deleting Personal Information

If you want to delete the basic information or service information such as video, image, and alarm, you can delete your information by tapping on related data clear function button.

6.3 Amending Your Personal Information

If you want to change your basic information, you can tap on the related function button.

6.4 Withdraw Permission

If you want to disable alarm information, you can log in software and tap on the corresponding close button to turn it off.

7.Amendments

We may revise this Guideline in due course. In the event where the terms of this Guideline are amended, we will show you amended Guideline by way of push notifications and/or pop-up windows when you log in or when the APP version has been updated. Please note that we will follow the updated Guideline to collect, use and store your personal information only after you have tapped on the consent button in the pop-up window.

8.Others

Our "Privacy Policy" is a unified application of the general privacy terms, where the prescription of users' rights and information security measures are applicable to this software's users. Where there are any inconsistencies or conflicts between "Privacy Policy" and this Guideline, this Guideline will prevail.

09. International Transfer of Personal Information

We will transfer information in compliance with the local law of your jurisdiction.